



SAVE YOUR DATA!



Cloud Backup



We have come up with a very easy solution so that your company is not devastated by total loss of information.



CLOUD BACKUPS

We now offer a solution to help ensure that your company data is protected.

We will install and train you on a common cloud backup solution that is available.

Should you wish, we will even periodically monitor that your backups are being done.

We will make backups simple and inexpensive for you.

How is this different than WAM's Quick Backup?

Quick Backups only back up the main WAM data (customers, history, etc.). Quick Backups do not back up any of the newer Web Services information. Quick Backups do not back up any non-WAM files that you have (Word documents, spreadsheets, etc.).

Why do we care about your backup procedure?

Because you are a valued client and we care about your future well-being. Backup software is not the type of software that we write or that we would normally distribute. In fact, this is not our backup software; it is a third-party software that is commonly used. We have contracted with them to use their software and their secure web servers for the sole purpose of making it easy for you to put a proper backup solution in place.

Why should you care about your backup procedure?

Mostly for the same reasons as we do. If you already have a backup solution in place that you are 100% certain you can count on in the event of fire, theft, or anything else that could possibly happen, then there is absolutely no need to sign up for this service. However, if you do not, you should immediately either sign up for this service or get a similar one in its place. Our main concern is only that you have a proper backup solution in place.

Cloud Backup Major Description

Cloud Backups are the monthly service of storing your company data on a secure web server. This service is only available to a company that is currently using a WAM Software, Inc. product.

Cloud Backup Cost

There are two levels of service that you can choose from.

Level I (\$60 per month)

This includes installation of the software on your server, a training session to show you how to configure the backup software, ongoing tech support of the software and the monthly storage costs for your backed-up data.

Level II (\$120 per month)

This includes the Level I service, plus we will periodically check to ensure that your backups look as though they are being done properly. Specifically, we verify that you are backing up data, that it appears as though the data backed up is the right size based upon your previous backup history, and every so often, run a test to ensure that some of the data being backed up can be restored.

Additional Costs

In the unlikely event that you exceed our current maximum for data storage limits, you will be informed of any additional costs you might incur (which would be dependent on how much over the limit that you are). You would always be informed in writing in advance before you are billed in excess of the standard amount.

Payment

Payment is done automatically once per month by credit card or bank checking account draft. A payment authorization form (the following page) must accompany this sign-up form.

Cancellation

This service can be cancelled at any time by either party.

Disclaimer

Cloud Backups only provide the means to back up files from your location to a special secure web server. There is no guarantee of any type; both WAM Software, Inc., and the backup service that we use, will in no manner be responsible for actual or inconsequential damages resulting from your use of their software or your view of its intended purpose.

I wish to sign up for WAM Software Cloud Backup.

Please circle the level of service that you want:

Level I

Level II

Company Name _____ Serial# _____

Date _____ Signed _____

Print Name _____

When completed, email this form to finance@wamsoftware.com or fax to 775-322-1165.



PAYMENT AUTHORIZATION (Cloud Backup)

FORM 3-C05

I authorize WAM Software, Inc. to charge my account for Cloud Backup each month using the payment method that I have on file.

I understand that the amount charged each month will be _____.

I understand the charge will be assessed within seven days of the due date of the invoice.

I further understand that this amount could change in the future if there is any change in my service level or if Cloud Backup rates change.

I understand this charge will be in effect for a 20-year period beginning on _____ or until I no longer use the WAM system or until a 30-day written notice is provided by me to:

WAM Software Inc., 280 California Avenue, Reno, NV 89509

or via email to :

finance@wamsoftware.com

by an authorized representative of my company.

Form 3-C00 "Payment Method Authorization" stating the bank account or credit card to use for payment must accompany this form or must have been previously given and "on file" with us. I understand that I can change my Form 3-C00 "Payment Method Authorization" at any time and the payment method reflected on any new Form 3-C00 will be classified as the payment method that I have "on file" for the purposes of this "Monthly Cloud Backup Authorization".

Signature _____ Date _____

Print Name _____

Company _____ Serial# _____

When completed, email this form to finance@wamsoftware.com or fax to 775-322-1165.

Cloud Backup Installation Procedure

- 1) Fill out and fax back the enclosed Cloud Backup sign-up form.
- 2) When we receive it, we will call you to schedule the Cloud Backup installation and training which takes about one hour and is done during our normal work hours.
- 3) The initial training includes configuring the Cloud Backup to back up all of your WAM files on the schedule you request (normally every night). We will then run it manually the first time to ensure it is working correctly.
- 4) Also, during your initial training, we will train you on how to add your other company information to the backup (e.g. Word documents, other software you have, etc.).
- 5) Within the next week, when you are done adding any other files to your backup, you can call us to verify that the new information is being backed up.
- 6) This will end the installation procedure. If you have chosen Level I service, it would be wise to check that your backup is operating properly at least once a week. If you have chosen Level II service, we will do this verification for you.